

Stakeholder Forum

SeQiHS – Better Health Services programme
Sedgefield Racecourse, 30 September 2015, 6-8pm

TABLE DISCUSSION FEEDBACK KEY THEMES

Engagement

- Needs to be as wide reaching as possible
- Be honest but don't raise public expectation
- Needs to include hard to reach groups
- Links to voluntary and community sectors

Clinical Standards

- Clinical standards should be achieved where possible
- How patients are treated is as important as meeting standards
- Access is also a key consideration

Resourcing

- How will resource be put into community services?
- Recognise staff skills

Finance

- Is this a money saving exercise?
- How does it deal with financing staff resources?
- Timescales need to be defined

Scope

- Clarity of the Programme objectives
- How does it fit with other engagement projects
- Is Mental Health in scope?
- Practical issues need to be considered

SUMMARY:

The two main topics covered were scope and engagement. On occasion the two were confused. For engagement it must be wide ranging, and delivered effectively bearing in mind the clear time pressures. The scope of the programme needs to be more clearly defined, particularly on issues such as mental health and accessibility. Themes of clinical standards, workforce and resourcing and financial pressures were discussed and generated some useful feedback.